

Support Services Authorization



I am registering for a Sanofi Genzyme support service (the “Program”), provided by Genzyme Corporation (together with its affiliates, “Sanofi Genzyme”), which offers the following services related to my medical condition (“Disease”) and my Sanofi Genzyme therapy (“Therapy”) (collectively, the “Services”):

Education: providing educational support and resources about my Disease and its management to me and others who may benefit, which may include periodic communications from Sanofi Genzyme.

Benefits Verification: helping me get access to my Therapy and related services ordered by my Provider, which may include reviewing, verifying and helping me and my Providers understand my insurance benefits.

Reimbursement Support: helping me, and coordinating with my Providers on my behalf, with respect to billing, reimbursement and payment issues related to my Therapy, which may include assisting with the insurance claims process and identifying other potential sources of financial assistance, if necessary.

Distribution of Therapy: coordinating the distribution of my Therapy, which may include identifying the appropriate distribution channel under my insurance plan, facilitating the correct amount of Therapy to be sent to my Distributor or Provider at the time required, assisting with the prior authorization process, tracking shipments and inventory of my Therapy, and tracking dose and compliance with my prescribed treatment schedule.

By signing this Support Services Authorization, I authorize Sanofi Genzyme and its third party business partners, vendors and other agents (“Agents”) to provide me with the Services. I agree that Sanofi Genzyme and its Agents may use and share information about me with my Providers, Caregivers, Payers, PAGs and Distributors for the purpose of providing the Services.

I further authorize Sanofi Genzyme and its Agents to de-identify my information and use it performing clinical research, business analytics, marketing studies or for other commercial or educational purposes.

I further authorize Sanofi Genzyme and its Agents to de-identify my health information and use it for Caprelsa Risk Evaluation and Mitigation Strategy (REMS) reporting purposes.

I understand that I do not have to register for the Program and that, if I choose not to register, I can still receive Therapy as prescribed by my physician. I may cancel the Support Services Authorization at any time by writing to the Caprelsa Access Support Program, 11800 Weston Parkway, Cary, NC 27513.

Communications with Sanofi Genzyme and Third Parties: By signing this Support Services Authorization, I also authorize Sanofi Genzyme and its Agents to contact me (or my legal representative) by mail, telephone or email, to provide me information directly or indirectly related to my Disease, Therapy, the Program or the Services (“Sanofi Genzyme Communications”).

I further authorize Sanofi Genzyme and its Agents to provide my contact information to select organizations so that they may provide me with additional information or materials on behalf of Sanofi Genzyme that are directly or indirectly related to my Disease, Therapy, the Program or the Services, including, but not limited to, information on disease education/management, treatment protocols or disease-related surveys (“Third Party Communications”).

Additional Information: By signing this Support Services Authorization and to the extent I have checked the boxes below, I further authorize Sanofi Genzyme and its Agents to contact me (or my legal representative) by mobile or home telephone number and email, as applicable, to send me offers, promotions, and other marketing communications, and mobile service commercial messages, regarding Sanofi Genzyme products, programs and services (collectively, "Additional Information"). I understand that my consent to this Support Services Authorization is not a condition for the purchase or receipt of any products or services from Sanofi Genzyme.

Verifications and Consents: By signing the Services Authorization below, I verify that I am the subscriber or customary user with respect to the home and mobile telephone numbers that I set forth below in the "Patient Information" section and that I have the authority to provide consent, as selected below, to receive the Sanofi Genzyme Communications, Third Party Communications, and Additional Information at those numbers and address. I also verify that I have the authority to provide consent to receive Sanofi Genzyme Communications and Third Party Communications at the **work telephone number** set forth below in the "Patient Information" section.

By checking this box and signing the Support Services Authorization below, I consent to receive commercial calls at the **mobile phone number** provided below in the "Patient Information" section.

I understand that message and data rates may be assessed by my wireless provider for communications to my mobile phone or wireless device.

By checking this box and signing the Support Services Authorization below, I consent to receive commercial calls at the **home phone number** provided below in the "Patient Information" section.

Opt-Out of Certain Communications: I understand that I may opt-out of receiving communications by home phone, mobile or wireless device, work phone, or email, as applicable, at any time by providing written notice to Capreslsa Access Support Program, 11800 Weston Parkway, Cary, NC 27513.

By signing below, I certify that I have read and understand the Support Services Authorization above and agree to its terms.

Signature: _____ Date: _____

Complete the following only if the person signing and completing this Support Services Authorization is not the Patient.

Patient's Legal Representative:

Relationship to Patient: Custodial Parent Legal Guardian Other, please explain:

PATIENT INFORMATION

Name:

Date of Birth: (MM/DD/YYYY)

Street Address:

City: State: Zip Code:

Email:

Home Phone: Preferred Number

Work Phone: Preferred Number

Mobile Phone Preferred Number

If you sign the Support Services Authorization above, you authorize Sanofi Genzyme, its Agents and certain third parties to contact you (or your legal representative) at the home, work and mobile phone numbers or email you provide here in order to send you Sanofi Genzyme Communications, Third Party Communications, and, to the extent selected by you above, Additional Information.

I authorize Sanofi Genzyme and its Agents to discuss the Patient's Information with the following designated individual(s) in connection with the Services (optional):

Name	Relationship to Patient
Phone	
Email	

Name	Relationship to Patient
Phone	
Email	

Name	Relationship to Patient
Phone	
Email	

Name	Relationship to Patient
Phone	
Email	

Authorization to Release Health Information

By signing this Authorization to Release Health Information (“Authorization”), I authorize my Providers, Payers, Caregivers, and Distributors (collectively, the “Parties”) to disclose to Sanofi Genzyme and its Agents information about my Disease, treatment, insurance coverage and payment for my Therapy (“my Information”) for the purposes of providing the Services and allowing Sanofi Genzyme to send the communications described in the Support Services Authorization above. Once my Information has been disclosed to Sanofi Genzyme and its Agents, I understand that federal privacy laws may no longer protect it from further disclosure. However, Sanofi Genzyme and its Agents agree to use and disclose my Information only as allowed by me in this Authorization or as otherwise allowed by law. I understand that Sanofi Genzyme may have arrangements with certain Parties that involve remuneration to those Parties in exchange for my Information.

I understand that I may refuse to sign this Authorization, that I may refuse to disclose all or some of my information, and that a refusal to sign will not affect my ability to obtain medical care, insurance coverage or access to health benefits, including access to Therapy. However, if I do not sign this Authorization and check the box regarding my health information below, Sanofi Genzyme cannot provide me with the Services. This Authorization shall remain in effect throughout my participation in the Program unless and until I cancel it; provided, however, that if I am a Minnesota resident, this Authorization is effective for one year. I may cancel this Authorization at any time by writing to the Caprelsa Access Support Program, 11800 Weston Parkway, Cary, NC 27513.

I understand that cancelling this Authorization will end my ability to receive the Services but will not affect any disclosure, acquisition, retention or use of my Information made before my request for cancellation is received and processed.

By signing below, I certify that I have read and understand the Authorization to Release Health Information and agree to its terms. I understand that I am entitled to a copy of this Authorization upon request.

I consent for the Parties and Sanofi Genzyme and its Agents to disclose, obtain, retain and use my Information as described above.

Signature: _____ Date: _____

Print name: _____

Please return your completed Form to the Caprelsa Access Support Program.

1-800-367-4999 • Monday-Friday 9am-6pm ET • Fax 1-888-275-8593